ANNEX B

Comments made by attendees at the
Our Streets, Transport and Parking Forums

London Borough of Newham
26 Jan 2019 to 4th Feb 2019

The following pages contain the unedited responses entered into the Mentimeter interactive presentation system by the table hosts during the 3 forum events at:

Canning Town - Saturday 26th January 2019
Stratford – Thursday 31st January 2019
East Ham – 4th February 2019

The responses are from the different attendees and are all anonymous
Canning Town - Saturday 26th January 2019
afternoon

Responses from the 3 Rounds

Round 1: What should be done to improve Our Streets, Transport & Parking?

Round 2: Discussing 3 points of view
1) Streets 2) Transport 3) Parking

Round 3: What ways forward could there be that cater for all these needs?
What do you think should be done to improve Newham's Streets Transport and Parking?

- Pot holes are really bad
- The street lighting is really bad
- Thepolition is bad but they are adding the silver town tunnel is going to add to it
- Reduce the size of the parking area
- Allow me to park outside my door
- The new buildings do not have parking available. They are no underground parking for them where are they going to go.
- I have to put bollards out to keep a space outside my house
- Carbon emissions
- Parking permits have made our life easier, but when we want to park late at night we can't park near our home.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Expensive £60 per month still not sufficient permits for my children to visit.
- Canning town South Rpz 8am-6pm 7 days a week. We don't have visitors visiting us and block the parking space in Canning Town North.
- Walking is the biggest single transport activity everybody does.
- The Mayor of London initiatives to improve transport and environment are very useful.
- The Council and GP should educate parents and schools about being healthier. Encouraging children to do more exercise.
- We can't have a residents permit because we live in a private development.
- Have fines for people that live near to the school and still drive.
- Want Newham to be leading force in reducing carbon emissions - short journeys not to be driving.
- The pace of reaching targets are too slow.
What do you think should be done to improve Newham's Streets Transport and Parking?

- The permits do not cover a full parking day and parking attendants know this and always try to catch this at the end of the day. Sometimes you have to sit in the car for 30 minutes outside your home.
- We are not happy with the 7 days parking 8am-7pm, and Cumberland Rd 8am-10pm 7 days a week. We are not happy with this. This wasn't talked with residents.
- Parking sign are not clear.
- Would like parking regime to be the same everywhere, it feels really complicated, confusing, streamlining - some areas are 10-2 and it means people move around.
- Canning town north and south have the highest cars being towed.
- Make it more expensive to own a car and less appealing.
- Pollution will be made worse because of the silver town tunnel.
- What some money from 106 out the £50 million we canning town to be a priority as its the 2nd worst high street in London.
- Help reduce people’s dependence on driving around eg car clubs, improve environment, safe and comfortable.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Create a 20 minute period to park for free for those that need to park quickly for real needs where you can enter in your registration like other boroughs.
- Families with children are a group which need a car regularly.
- fined for parking with a badge because it wasn't in the middle.
- We need to hit our environmental targets and follow appropriate policies.
- parking is the burn issue, the zones are designed badly.
- Incentivise driving electric cars.
- visiting mosque on Fridays, spends one hour and it's very limited.
- Shopping is a particular help when you have a car.
- for OAPs you get 30 permits per year free if you don't have a car - this is not enough for people to visit you regularly - particularly for housebound people - this is encouraging isolation.
What do you think should be done to improve Newham's Streets Transport and Parking?

- **Cycling has transformed my quality of life. Walking can contribute.**
- **The quality of the roads and the pavements are really poor.**
- **Certain different penalties depending on where you park for example bus lanes, near schools, doctor surgeries etc.**
- **Meter parking when you visit certain places you're restricted.**
- **Why are we getting rid of our cars when we are inviting thousands to drive through the borough, using the tunnel and increased capacity of the airport.**
- **Disabled people should have access to vehicles.**
- **There is no go zones, I cant car park in other zones, we would like our permits to valid across Newham.**
- **Bus service is very poor. I cant get to the main high street or main shops like asda or sainsburys as no buses from our are ago their.**
What do you think should be done to improve Newham's Streets Transport and Parking?

- Minimum visitors permit is 6 hours and often people only visiting 2 hours
- The key issues are homes with multiple cars which needs to be reduced
- The silver tunnel is contradicting the London mayors cutting down on cars and air pollution
- Getting additional permits is hard if you are not online - typically older people. Why can't customer services take this on
- I choose to drive because of living in a dense urban area and safety issues are important.
- Inconsistencies with the parking zone restrictions we want to have uniformity across zones
- Car share club
- The pavements are in need of proper repairs especially if you want to encourage walking
- Need new bus routes
What do you think should be done to improve Newham's Streets Transport and Parking?

- Create multi-storey car parks to stop people parking in resident bays
- the traffic from the tunnel with turn on to the Canning Town
- Pavements need to be improved for wheelchair users they are dangerous
- Bank holidays are free parking but could Sundays not be free too
- clarity where car share bay are
- so many different zones, would be better to have bigger zones, there's lots of confusion, can't we park in another part of the borough if we have a residents permit?
- The controlled parking zones works against social cohesion.
- equaliham of costs for parking fees - you pay more when you pay by pheast one, issues around the pay and display machines which are not working in
What do you think should be done to improve Newham's Streets Transport and Parking?

- Need to change perceptions about driving being the only way to travel and the comfort associated with it.
- Monitor residents who doctor the parking signs.
- Reverse drop curb policy.
- The council needs to make its mind about it parking is it about improving traffic or about making money?
- Why are the parking zone times different in each area?
- Having the ability to park in an adjacent zone temporarily could help a lot with social cohesion.
- The ethos of Newham is the place people live work and stay, people aren't able to move around borough as they used to be able to, can we not park elsewhere in the borough from where we live (for an hour for example)?
- Making short term parking spaces for people to drive to local shops and use the businesses.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Young people are particularly want cars to feel safe to travel and gives sense of independence growing up.
- Nothing is happening these citizens assemblies are just talking shops.
- We need to improve pavements - strong consensus.
- All the parking zone time should be the same.
- Making more use of one way streets and chevrons to reduce congestion.
- Consider limiting number of vehicles and permits per household.
- Free parking outside shops for 30 mins.
- It's all a whitewashing.
- 2 hours across the borough parking for residents for shopping.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Improve street maintenance ie pot holes and markings as they are faded away so they are disputed
- Free parking insufficient
- when is the council going to do something
- People are driving because other methods of getting around aren't good enough.
- roots from trees are damaging the pavements and these are not repaired
- disable parking bays are too small
- really worried about environment, don't have a car, I walk and cycle, wants to understand why people are driving and understand why people take pointless short journeys, would like newham to improve streets so people enjoy walking

control of the cabs and taxis - clamping down on waste that the taxi drivers leave when they are awaiting fares at the airport
What do you think should be done to improve Newham's Streets Transport and Parking?

- Make the public realm less car-centric in order to make other methods of transport more attractive.
- parking alignment issues
- Public transport needs to improve and be integrated.
- more free parking close to shops
- the parking should be the same across all zones e.g. some zones are all day some 8-8 other zones just have an hour restrictions, some are half day!!
- better bus service don't cut current routes 474
- Newham should introduce a policy for charities and parking permits as it restricts the work having to worry about this
- agree about air pollution, too many cars don't like it
- Utility companies need to be monitored to ensure that they put the pavements back in a safe manor
What do you think should be done to improve Newham’s Streets Transport and Parking?

- Educate residents about the benefits of walking and how much it can improve health
- Find a way to discourage driving for people who don’t need to drive
- More trains and public transport at peak hours
- Drives because of the need to drop off her kids at different schools
- Why has the council lifted 7000 cars? If it’s about reducing congestion why is the council making money?
- Allow free short stops for 20–30 minutes for busy shopping areas for residents (which is covered if 10–2 is only time permit is needed, which is what we want as that deals with commuters)
- Parking around West Ham area are not clear during event days, to make it clear
- Safety and security for cycles both to encourage people and instil confidence that bikes when be stolen
- Barking road and A13, you have to come along Barking road to get to A13 that might be reason why it’s more polluted
<table>
<thead>
<tr>
<th>Suggestion</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can we have freedom to park in other zones</td>
<td></td>
</tr>
<tr>
<td>Lack of cycling lanes makes cycling difficult.</td>
<td></td>
</tr>
<tr>
<td>Needs more accessibility from gallons reach development</td>
<td></td>
</tr>
<tr>
<td>Our streets were deserted during the parking zones during the olympics</td>
<td></td>
</tr>
<tr>
<td>Good quality cycle lanes</td>
<td></td>
</tr>
<tr>
<td>Increase the night buses for after hour transportation</td>
<td></td>
</tr>
<tr>
<td>Cycle infrastructure need improvement</td>
<td></td>
</tr>
<tr>
<td>Buses - I don't get on a bus - they are filthy, I don't want to get into conflict with my other people on bus - not doing it any more because they are so dirty - also travel is so expensive - would rather walk or get on tube - I use car because it's</td>
<td></td>
</tr>
</tbody>
</table>
What do you think should be done to improve Newham's Streets Transport and Parking?

- **Street environment**
  - There should be more multi-agency working in order to improve coordination, reduce duplication and make for better outcomes.
  - We need to have a better understanding as to why people have cars.

- **Parking issues**
  - Many low income homes use the cars in Newham for their jobs such as cab drivers. A charge for a first permit would make it difficult to manage finances.
  - I have my son, drop him to nursery etc. it's more efficient for me to drive.
  - more bus stops, more frequent buses

- **Budget allocation**
  - how much money goes to the private company and how goes to the Council

- **Parking permit issues**
  - night shift workers have different issues re parking charges - particularly for residents who are not eligible for a parking permit
  - Residents should be towed those who have a parking permit
What do you think should be done to improve Newham's Streets Transport and Parking?

- Problems with accessing parking spaces
- Career that come to visit have problems visiting
- Too many bus lanes need renewing
- In cul-de-sac areas people routinely park to block the road. If challenged they are 'dismissive'. So in some places there should be better restrictions after general time restrictions are lifted
- Businesses - parking was difficult in Canning Town because businesses want people to pop in - don't leave out businesses
- Teachers are leaving because there is no parking
- Monitoring of pollution should be done by the local authority.
- North Woolwich Road need more bus stops, more
- Parking outside clinics need to be reviewed
What do you think should be done to improve Newham's Streets Transport and Parking?

- more frequent DLR North Woolich Rd
- Parking zones need to be consistent across the borough
- improve signage for yellow lines we can't park across our own lines where we have a drive.
- mixture of policy change and we need to change our lifestyle - we need to take care of the planet
- more benches
- Uses car to drop kids at school, also social use.
- More garages
- create advocates that encourage walking an cycling (walking an cycling clubs)
- Streets to be cleaned more frequently
What do you think should be done to improve Newham's Streets Transport and Parking?

- Biggest culprits are diesel buses - do we need cleaner buses
- Could be put into 4 zones
- Places of worships free short stay parking

More bicycle shelters for safety
Specifically for the one topic you've been given. How do we improve...?

<table>
<thead>
<tr>
<th>Blue</th>
<th>Yellow</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Don't build silvertown tunnel</td>
<td>Do something about traffic on either side of borough</td>
<td>could be improved</td>
</tr>
<tr>
<td>Air quality stop expansion of city airport S</td>
<td>no transport is not good enough</td>
<td>More quiet ways routes for cyclist which cars should not be allowed on</td>
</tr>
<tr>
<td>deep clean buses more frequently than every 2 years</td>
<td>it's great - London's transport system</td>
<td>S Block rat runs</td>
</tr>
</tbody>
</table>
Specifically for the one topic you've been given. How do we improve...

- Are Newham council reopen Canning Town roundabout on to the A13
- Ultra Low Emission Zones will make a difference.
- P the Silver Town tunnel is going to increase the more cars driving into Canning Town
- Streets - Cleaning up litter - prosecuting using cameras, investigating rubbish left on the streets
- P control the number of cars per household as some have 3-4 per family
- Have more buses and trains in reserve and place more stock on for the rush hour and peak periods
- Looking at cycle routes/map Newham cycle routes and promote them
- More public consultation for the new tunnel no one has come to us about it
- The London Mayor is trying to reduce pollution but then agrees to the Silvertown tunnel which will introduce much more traffic - "double standards"
Specifically for the one topic you've been given. How do we improve...?

<table>
<thead>
<tr>
<th>Issue</th>
<th>Suggestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transport is too expensive here compared to other cities</td>
<td>People need to take more responsibility for their actions in terms of car ownership/usage rather putting it all on the council. The could can facilitate them.</td>
</tr>
<tr>
<td>Have dog poo bags available</td>
<td>S Don't block rat runs</td>
</tr>
<tr>
<td>S streets to be improved re landscaping, better lighting, trees</td>
<td>Sliver town tunnel will not help the pollution on barking road</td>
</tr>
<tr>
<td>Safety is a big place and routes need to be lit and clear</td>
<td>overcrowded, not enough seats for the price, more and more people moving to newham</td>
</tr>
<tr>
<td></td>
<td>thinks it's really good, buses and trains are regular</td>
</tr>
</tbody>
</table>
Specifically for the one topic you've been given. How do we improve...?

- Public transport users should look after and respect their seats and facilities.
- When are start spending money on tarmacking and taking out the street humps.
- The tunnel will allow the extra large lorries that are normally banned through the black tunnel. This will increase more air pollution increase more traffic and will damage the roads even more.
- S More open spaces.
- Should not close Rotherhithe tunnel as this would increase Blackwall traffic and introduce more A13 traffic to the Elizabeth Bridge - more traffic = more pollution.
- Dirty streets make them feel unloved and need to be cleaned up.
- Route to be clear.
- Central government policy can block local government ability to create change.
- S Need green spaces.
Specifically for the one topic you've been given. How do we improve...

- the quality of workmanship is shoddy
- Better use of docking bike style schemes
- Parking wardens should concentrate on main roads rather than side streets
- Connect green spaces in the borough
- Promote polite behaviour on public transport to make the experience more pleasurable
- Enforcement of flytipping
- Hotspots of fly tipping need to be better policed to stop it happening
- Can't get on the bus at 6am full of builders, misses the sense of queuing for bus
- Danger of the potholes something needs to be done straight away
Specifically for the one topic you've been given. How do we improve...?

- More car clubs and more zip cars across the borough
- People are scared to cycle
- What are the carrots and sticks to reduce car usage?
- Learn from the neighbouring boroughs (i.e., you can park for 2 hours for free to get something quickly for the shop)
- Remove artificial grass at Siemens and re-landscape with real grass and wild plants
- Infrastructure in Barcelona in Netherlands is incredible
- More visible uniformed police would make the streets safer
- Everyone should have the same parking zone, have sorter time like 10-11
- Don't waste the car club spaces
Specifically for the one topic you've been given. How do we improve...?

- S Design junctions to prioritise pedestrians and cyclists
- Streets - too much smoking drugs on the street more police presence required
- Safety on the street is an issue I'm worried about the safety of daughter, with broken pavements and holes
- P Make the transport system better
- It's good to encourage cycling especially for children but men cycling on the pavement are dangerous and it needs to be stopped
- S remove bulk waste charge so that people
- Gas canisters left on the street
- Potholes action to be taken now
- Public transport is too expensive - especially travelling into zone one
Specifically for the one topic you've been given. How do we improve...?

- What new infrastructure (like cycle lanes) is needed to encourage car owners to reduce their usage.
- Treat charities like charities and not businesses offer reduced rates
- S Take drug dealers off the roads
- you need to spend money on the infrastructure
- keep up cycle lanes - spread them out
- street cleanses needs to improve
- Upcycling old cycles
- Bikeability scheme
- More parking stories
Specifically for the one topic you've been given. How do we improve...?

Street crime is the reason that a lot of people use a car, because they feel safer that way.

More police to address the issue of things like gangs driving motor bikes on the pavements - the police know they are there - something needs to be done.

Change the parking system ie make them shorter as they are too long

Car share scheme to be set up in more places

Owning a car costs a lot but the other options aren't good enough yet.

Offer better parking for actual residents

greenways when they were both developed were great, street lights, markets, should keep taking care of them, were good when they started buy haven't been kept up

S More grass
Specifically for the one topic you've been given. How do we improve...?

- Street safety is a major problem
  - P: Canning town roundabout is really bad in terms of congestion if a car brakes down. It has a massive effect.
  - Have designated points for people to put their rubbish bags. On the barking road there are flats that don't know where to put their bags.

- S more open area
  - Green spaces would help, bringing more nature.

- S less blocks of flats
  - School - educate kids better to cycle and walk.

- Cycle lanes are not always best placed, street furniture can sometimes obstruct the pavements and cycle lanes.

- Roads are too dangerous for cyclists.
Specifically for the one topic you've been given. How do we improve...?

P: Improved street lighting is needed!

young kids not deterred by police.

better cycle parking places across the borough

cheaper public transport than driving

S Tackle safety for cyclists re aggressive drivers

flowers and trees

donalds Ian: when we report litter, flytipping we don't get any response

Volunteer scheme for car helpers (drivers who help)

night busses targetted by gangs – or youths
Specifically for the one topic you've been given. How do we improve...?

- Traffic congestion
- Affordable parking
- The hermit (it seems there's a typo here; it's likely missing a word)
- A13 is biggest problem in Newham
- Free cycle lessons
- Re-open the sliproad from Canning Town roundabout to the A13 to reduce pollution on Barking Road
- More electric cars
- P: Safe and clean roads will make a difference.
- Charge more for more permits
What ways forward could there be that cater for all of these needs?

- **Improve the pavements and roads surfaces in the borough**
- **Decent car share scheme**
- **If the public saw that there was an effort by council to invest in public transport then drivers would be encouraged to use public transport**
- **More people monitoring road or use the cameras**
- **Curious about what people think about health issues and would like to reach out to car drivers to see what they think and consider their driving**
- **Re Royal Docks – needs more local amenities, bakeries, fish mongers, fresh vegetables grocery store and independent retailers**
- **I want see the council spending the £50 million (community infrastructural fund) spend on improving the local environment**
- **Have an employment policy for working with people within the borough**
- **They only lay tarmac it.**
What ways forward could there be that cater for all of these needs?

- Go and listen to the people that are affected by these issues.
- The Hub in star lane is not open it should be available for the community it is used by private groups.
- I would be helpful to know where the pollution is actually coming from. How much comes from the a13? Adding living walls to a13.
- Planning needs to have community not profit at the heart.
- Balance between those who live and those who visit.
- A variety of sized cars available under a car club scheme.
- The council should be encouraging/enabling car sharing.
- Visitors can only pay and display.
What ways forward could there be that cater for all of these needs?

- Air pollution so people know how much pollution is in their garden. Use existing data on air pollution and advertising techniques.

- Zones and parking hours to be looked at.

- The current parking system seems unfair. Better links and transparent links to where the revenue goes.

- What about school buses?

- In Mississauga, Toronto, they have buses that take you exactly to where you want. You say where you want to go, and the computer on the bus takes you there. It is longer but it works there.

- Learn from other boroughs that don't have parking issues, as a case study that we can replicate.

- The 106 from the Stephenson Street development should be spend on the immediate area as we are the ones who are experiencing the disruption.

- "Who is doing it better" look for good practice in other boroughs.

- More electric charging points for electric points.
What ways forward could there be that cater for all of these needs?

- More effort to reach out to the most disadvantaged
- Work with schools to get a plan with parents on travel plans
- The should be parking spaces areas for areas that don’t have large supermarkets.
- Diversify the actual decision makers, they are not representative of the people
- I think we should subsidise transport and make it cleaner as it would encourage people to use transport
- ‘Rubbish’ soon becomes street furniture – it needs to be removed more quickly otherwise people ‘get used to it’. The rate of removal has gone down and it needs to go up!
- Less construction trucks
- Small traders are being put out of business because of parking
- Their need to buses in canning town that go directly to super stores. It takes 2 or 3 buses to get to asda or Sainsburys.
What ways forward could there be that cater for all of these needs?

- Council need to provide more support and investment to enable alternative options to driving.
- Don’t feel increasing costs of parking actually stops people from driving.
- Need to educate vehicle owners as to why behaviour change and some ‘sacrifice’ is important to achieve things like safety, clean air and lower emission.
- Cycling currently isn't safe.
- More secure parking for bikes.
- there should be free parking on the weekend.
- Better cycle lanes on the roads.
- Review the bus stops in the new two way system in Stratford.
- would be good if there were more green spaces developed, so that they could absorb pollution.
What ways forward could there be that cater for all of these needs?

<table>
<thead>
<tr>
<th>Option</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>by not building the tunnel in the area</td>
<td></td>
</tr>
<tr>
<td>Short stay zones for places of worship.</td>
<td></td>
</tr>
<tr>
<td>reducing parking zones, parking zones are</td>
<td>making people angry and it doesn’t help, if you give people more freedom it helps drivers feel like you are meeting them half way</td>
</tr>
<tr>
<td>safety of the pavement is an issue – even mobility scooters thinking they own the pavement, cyclists not being considerate and cycling it like the ‘Tour of France’</td>
<td></td>
</tr>
<tr>
<td>what happened to the free 10 parking permit</td>
<td></td>
</tr>
<tr>
<td>Don’t expand airport because of environment, still need it for development</td>
<td></td>
</tr>
<tr>
<td>9.5 million pounds of disaster, the crossing are confusing, the lanes are not clear</td>
<td></td>
</tr>
<tr>
<td>Enforce laws for cyclists as well as for car drivers – it must be fair</td>
<td></td>
</tr>
</tbody>
</table>
What ways forward could there be that cater for all of these needs?

- Replace airport with a town centre for local area
- Make use of the water river boat required for residents to get into the city & canary wharf
- their needs to be clear signs for the new two way system.
- Got fined for parking in front of a mosque on a Sunday!
- make more AFFORDABLE car parks available
- making it safer and nicer cleaner community, community days, cleaning streets, sense of community has been lost in Newham and would like it to be brought back somehow
- get ride of the channel charges
- would like to develop pride in area
- Reduce traffic with better public transport and cycling
What ways forward could there be that cater for all of these needs?

<table>
<thead>
<tr>
<th>More transport choices for residents</th>
<th>Respect faiths and allow free parking for faith group meetings</th>
<th>Increase trees and green areas to filter pollution and clean the air</th>
</tr>
</thead>
<tbody>
<tr>
<td>When inviting people to visit Newham think about advising how to best travel in without cars</td>
<td>Encourage more professionals to live in Newham so that their income can contribute to wealth of the borough</td>
<td>Use what we done in Olympic as a way to reintroduce restrictions on driving</td>
</tr>
<tr>
<td>Single all borough permits</td>
<td>Reintroduce the shopper bus</td>
<td>Change junctions to operation needs</td>
</tr>
</tbody>
</table>
What ways forward could there be that cater for all of these needs?

- Reducing isolation and improving social cohesion opens up the possibility of community-based projects like carsharing.

- Better understanding of Push and Pull factors as to why people drive.

- The minimum parking should be reduced to 50p.

- Publish a clear policy electric vehicles, specially for charging it.

- A new bridge connecting Woolwich to Gallions Reach.

- Parks need to be improved.

- We must not use parking as an income generation tool.

- Limited space for buggies and wheelchairs on buses.
What ways forward could there be that cater for all of these needs?

- Review the bus lanes in Newham
- Better disability access on transport
- Would like council to take on leadership to make borough cleaner and more organised. That has an inspiration to residents.
- Make Newham attractive for people to be outside
- Designated areas for rubbish bags but not in front of shops
- Keep clear signs or box junction in front of Trinity Garden block
- Improved cycling routes off road
- Pressure TfL for better design busses to encourage more people to use them

Look at the parking attendant incentives as they are often not in the right place. They are always looking to catch you out. Find a way to make them more flexible and more human.
What ways forward could there be that cater for all of these needs?

- Start with schools to diversify the decision making, get them involved from a young age (youth forums)
- Residents to help clear up streets and have planting schemes under trees
- Reduce double yellow lines to single lines outside star lane junior school
- Better control of ASB
- More use of CCTV and mobile camera units to stop fly tipping
- Remove the parking zones and combine them all just for ALL of Newham
- We as people need to take responsibility a bit – how can we have more ownership about our areas, how can we be part of the solution, we need to make it cool to walk and cycle and aspirational, resources for picking up litter
- Question about licensing cycling
- Not everyone can use or access a pc or get online have an alternative available like a form a number to call
What ways forward could there be that cater for all of these needs?

- Speak to TfL about improving access to DLR - when lifts are out disabled residents can get stuck between exits
- I think they should run a competition: cleaner greener
- Barking Road reduced bus lane times
- Can we look at making councillors walk the streets with residents to see the problems
- competition between areas to make our areas cleaner - would get people involved
- more car clubs
- Find a forum where cyclists and motorists can mic and exchange views
- routes safe designated paths for cyclists
- More car clubs e.g ZipCar
What ways forward could there be that cater for all of these needs?

- Rejuvenate High streets to encourage local shopping therefore fewer journeys
- Put in transport plans that properly accommodate new residents in new build.
- Discourage drivers from outside the borough parking and travelling through Newham
Responses from the 3 Rounds

Round 1: What should be done to improve Our Streets, Transport & Parking?

Round 2: Discussing 3 points of view
1) Streets 2) Transport 3) Parking

Round 3: What ways forward could there be that cater for all these needs?
Our Streets, Transport and Parking Forum

Schedule

6.15pm - The challenges ahead – facts and statistics
6.25pm – Forum guidelines
6.30pm - Round 1: What should be done to improve Our Streets, Transport & Parking?
6.50pm – Looking at results & Roving Microphone
7.05pm - The interactive survey (Polis) - the results so far!
7.15pm - BREAK

7.25pm – Move tables!
   Round 2: Discussing 3 topics 1)Streets 2) Transport 3)Parking
7.40pm – Round 3: What strategies would be fair and cater for all these needs?
8pm – Looking at results & Roving Microphone
8.15/20pm - Concluding remarks, feedback forms
What do you think should be done to improve Newham's streets transport and parking?

- More pedestrianisation whole of Stratford
- Scrap the redevelopment of Stratford gyratory. It has slowed down the traffic. It's a waste of money and change for change sake. The signposts not clear. Cyclists not sure where to go.
- Prioritise residents parking
- Become more green - more incentives to use public transport
- Not just about cars and parking
- Parking on the pavements stops easy access for wheelchairs etc so should be reviewed
- Current parking system is very anti-environmental and anti-business and anti-visiting family members or sick elders - can be costly
- One underlying issue. The quality of roads outside Stratford, Manor Park - Romford Road in particular are very bad.
- Too many potholes
What do you think should be done to improve Newham's Streets Transport and Parking?

<table>
<thead>
<tr>
<th>Green</th>
<th>You can't cycle - people are being killed - more cycling lanes needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purple</td>
<td>parking prices is an issue and the time frames are too long</td>
</tr>
<tr>
<td>Yellow</td>
<td>The Stratford Gyratory is causing extra traffic to build up on residential roads, causing Ratruns which are dangerous. (Main loop don't allow you to turn right and go East)</td>
</tr>
<tr>
<td>Orange</td>
<td>There is an inconsistency within the borough around permits and times and prices</td>
</tr>
<tr>
<td>Red</td>
<td>Poele coem for faciliteis so which puts pressure on neighbouring residential streets</td>
</tr>
<tr>
<td></td>
<td>Newham has narrow roads - parking on both sides space left so there is not any space to allow space for a cycle lane - should be a balance</td>
</tr>
<tr>
<td></td>
<td>so green sses get forgotten. Need more access to grren solutions eg more access t eliectirc points</td>
</tr>
<tr>
<td></td>
<td>Issues for me are that business owners are catered for on Romford Road but not for everyone else. We have cycle lanes but everyone parks on them.</td>
</tr>
</tbody>
</table>
What do you think should be done to improve Newham's Streets Transport and Parking?

Parking penalties are concerning the amount the council takes in

Sort the parking system and learn from your neighbouring boroughs

I would like cars to be banned from near the schools because of the pollution to the local area. For the health of the children. (and they are not getting the exercise).

As a pedestrian or a cyclist I like the new Stratford gyratory. I find it safer and more open.

Pay and display bays should be free for longer.

Box junctions cameras on Romford Road should be clearer or abolished

Be more prepared for electric cars

can we have allocated spaces for electric cars

Education for parent about the impact of driving high emission cars (health, pollution)
What do you think should be done to improve Newham's Streets Transport and Parking?

- Extend the permit parking hours around the busiest areas for residents, especially on Sundays for residents only where there is a need.
- Closing the roads during school opening and closing times.
- Instead of building a tunnel, why can't we reduce the traffic along the A13. The A13 is very long and an impossible situation to patrol because of two tunnels. It is bedlam!
- Silver town has underground parking spaces for residents but not being used, can these be rented out at reduced rates.
- Consultations are not the best way to get opinions especially about the CPZ issues. Some areas in Newham do not need CPZ.
- 24 hour parking zones to avoid getting tickets.
- The council should set up a parking website like myparkingspace.com to poeple.
- I shop in Redbridge and Ilford as it is easier and cheaper - traders are not happy as they want me to buy in Newham - but I have to pay £2.80 plus to buy the bread loaf.
- Most of the people who are using the A13 are coming from outside the area. There needs to be collaboration with council so people can leave their cars and catch trains or something similar.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Potholes are a major issue everywhere in Newham. Manhole covers are also an issue. Noise issues from them. Road repairs are cosmetic exercises. They should do a proper job in the first place.
- It was better around football clubs to introduce permits.
- It is a mindset to use your car to go around the corner - this needs to be balanced.
- I am appalled by the state of the streets. They are not clean. Businesses leave bins to overflow. It leads to people not respecting their area. E.g. there are new and beautiful pavements but they are covered with chewing gum now.
- When buildings are planned or refurbished parking should be compulsory and priority.
- Council needs to think more long term and sow more willing.
- I have to use my car for my work - it is cheaper for me to use my car rather than use public transport all over Newham.
- Reduce the parking prices as they are expensive.
- More information around the borough on air quality as a daily monitor and publically advertised. Give the assessment context - e.g. if you have asthma then x level means you need to take care.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Roads are terrible for cyclists particularly Romford Road, due to potholes, uneven surface and cars parked.
- Stratford Cycle lane is just for show. What a waste of money.
- Potential for other use of transports - shorter journeys much more in Newham - we want to cut out rat running and keep streets for residents.
- Make road works more practical and done in a more systematic way as there are too many temporary traffic signals.
- Could we have fines for littering and for dog fouling and spitting. (We are aware the council doesn't have money to continually empty the bins).
- the new 2 way system is dangerous as there isn't enough signage to let people know to look 2 ways.
- rpz is working well but the parking permits longer time.
- Too many houses have too many cars (HMO).
- Merseyside has a good example - climate emergency.
What do you think should be done to improve Newham's Streets Transport and Parking?

- because of Transient population and having to empty their place when they leave, they dump their belongings on the street. They may not know about the dump in Jenkins lane
- Greater enforcement - double parking and pavement and illegal parking and cars hanging over pavements - more visible enforcement
- improve the street lighting to help us feel safe
- cyclists have no signage to let them know about pedestrians
- carbon neutra by 2020 like mereyside and bristol
- More buses and more trains - cuts have meant reduction in service - stop doing this. Increase frequency at peak times
- look at the problem as a health issue not as a parking issue
- Visitors permits is a ridiculous system. Six hour ones are impractical and a waste. There should be multiple options and more tickets, but this obviously needs controlling.
- Unnecessary use of cars e.g. school drop off.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Some of the roads in Stratford village are residents only. Why can't businesses use Stratford car park. It is half empty on 5th and 6th floor!
- The leisure centre doesn't have enough parking so cars wait outside and idle so emissions - creates problems for emergency vehicles and buses.
- Bus links and bus shelters important - bus stops opposite Westfields - need more resting for older people - here East - Westfield Avenue for businesses who are just using residents parking zones to commute... this is not ok.
- Sunday parking is a great issue in some areas.
- Temporary bus stops are being moved all the time.
- There are lots of new builds but there are no car parks made available. They should have underground parking.
- Culturally people don't walk or exercise.
- Green Street and Romford Road - double parking and little enforcement.
What do you think should be done to improve Newham's Streets Transport and Parking?

- All the problems are interrelated - the leisure centre can't be got into, buses are delayed so people don't bother as it's really difficult. Horns go and drivers get frustrated so it can become dangerous.

- More public parking spaces

- Inform residents about any roadworks that will take place in a clearer way, maybe via text messages etc.

- Parking is too expensive per hr and parking on double yellow lines they take a risk

- Cyclists should pay taxes as well as motorists

- Improve safety on late night bus and train services - more police visibility, too much low level anti social behaviour which can escalate. Increased frustration and anger because of over packed trains can cause arguments and fights.

- Affordable parking, multi storey
What do you think should be done to improve Newham's Streets Transport and Parking?

<table>
<thead>
<tr>
<th>Culturally having a car is a status thing</th>
<th>First car of every household should be charged</th>
<th>Transport is dirty and so I don't like taking public transport. (People have been seen urinating on a bus)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Better planning of parking throughout the borough</td>
<td>one household one car rule should be in place in Newham</td>
<td>no island in the gyratory system – traffic flow is erratic and so dangerous which is</td>
</tr>
<tr>
<td>One zone for ALL. Too many parking zones</td>
<td>Incentives for electric cars in Newham</td>
<td>during school hours transport should be increased X 3</td>
</tr>
</tbody>
</table>
What do you think should be done to improve Newham's Streets Transport and Parking?

ambulances cant get through due to the traffic and has to go all the way round when the roads are busy.
Specifically for the one topic you’ve been given. How do we improve...?

- S there are too many cars giving off emissions
- bus routes on main routes are OK
- S- raise pavements so safer for both pedestrians and cyclists. Better marker.
- In order to encourage people to walk and cycle we have to be more imaginative. We have to invest in the infrastructure and have a clear plan
- S encourage electric cars by reducing the permit fees and create more charging stations
- not enough space for wheelchairs - the ramps don't work with the height of the raised pavements
- not enough checking of the work / improvements made
- Totally radical approach where parking is seen as added on problem - it should be linked into future planning much earlier
- we should restrict number of parking permits per household as especially in small streets its very difficult to park
Specifically for the one topic you've been given. How do we improve...?

- Cycling is so unsafe in some areas. Just painting a yellow line (or whatever colour) does not make it safe. Cars still have to squeeze past. We need to take cycles away from cars.

- Planning needs to be tackled around BBC, V & A museum and UCL - small businesses - and residencies and new builds - we are creating the problem

- S - CCTV to make people feel safer, more community police. Have more people using the streets so more people around and may feel safer.

- We will not be able to stop people having cars or multiple cars

- buses are too slow - the traffic congestion is a problem but then they stop to regulate the service which is nonsensical

- no rhyme or reason for the regulated stops

- Some of us have to use cars for work. We have no option.

- For second cars, permits should be more expensive.

- dangerous in bus station - not enough queuing
Specifically for the one topic you’ve been given. How do we improve...?

- Buses are dirty so it uts people off using them.
- For each additional car increasing expensive permits.
- Disconnect on the whole policy - we are pulling in businesses - on the other hand we are increasing the use of cars not married up or joined up thinking.
- S - in hot spot areas CCTV make a difference, be part of a solution.
- Encouraging people to walk and cycle is great but some people can’t walk or cycle i.e. people with disabilities or young children.
- Cars are seen as a status symbol. We have to change attitudes.
- Make less busy areas more expensive.
- S start educating people about the effects of emissions more so in school.
- Bus conductors to come back to manage problems and make them nicer.
Specifically for the one topic you've been given. How do we improve...?

- **S - add colour to tarmac so pedestrian more aware of bike lane**
- **I cycle everywhere but it can be dangerous.**
- **People should be encouraged to work from home - added pressure to the local Roads does not decrease the issue**
- **Public transport is too expensive**
- **I don't think second or third permits should be more expensive. I'm born and bred here and have worked very hard, especially for bigger families it is very expensive**
- **Can we focus more on alternatives to cars!**
- **TFL are making the bus stops nice but the travel**
- **offer incentives a variety for those who do not have cars**
- **make the transport more reliable efficient and accessible to all**
Specifically for the one topic you've been given. How do we improve...?

- More cameras to monitor what is happening
- More buses - they are too packed
- Rail replacement buses should be used
- Can we better enforce parking rules and traffic rules - for example by more CCTV and for traffic wardens to do their job properly (and not avoiding confrontation)
- We have to improve air quality.
- Visitor permits should be staggered and made available in shorter times - 6hrs - and include 1hr and or 2hr this will help with carers and builders or contractors
- Not enough night buses
- S better cycling routes
- TFL have to make money
Specifically for the one topic you’ve been given. How do we improve...

- Take away the free bus passes from the kids and make them walk.
- Greenery, some more trees.
- Two cars per household not the 3 or 4 currently should decrease car use.
- Is Newham going to move residents away from their cars? I don’t think so.
- S - Shorter parking permits less than 10 hours.
- I think that the data collected about residents per household should be based on the kind of household. It should be based on NEEDS, not all households are as densely filled.
- The kids are just using buses to go to the shopping centre and not walking enough.
- S - Moving bus stops and changing one way system to reduce air pollution and noise pollution, already successful.
- Cycling events close the roads.
Specifically for the one topic you've been given. How do we improve...?

- Poor transport leads to poor health.
- More air monitors
- Make the streets prettier
- Introducing trams – dedicated routes
- School drop offs – do people really need to driving to religious buildings or schools
- Extending the bus routes all the way
What ways forward could there be that cater for all of these needs?

- More police presence - the lack of police is causing problems and to improve personal safety
- Staggered times on visitor permits, 1 hr, 2 hrs for friends and family or a contractor to check utilities or carer's
- Learn from others where things are better, boroughs and countries
- To what degree can Newham Council make its own decisions rather than dictate by mayor?
- T - If you know that you are only going to use your car for a short time then it might be cheaper to use electric cars.
- Alternative to cars... how about a communal service... car clubs...
- If mayor is anti car policy has to be implemented then this is a waste of time
- Listen to all of the residents
- More public car parks for example in Greenstreet - only Shaftsbury Rd Parking
What ways forward could there be that cater for all of these needs?

<table>
<thead>
<tr>
<th>Green</th>
<th>Beign carbon neutral - reduce cars, plant trees, more charging points and make it easier to exercise</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red</td>
<td>Night time economy need more investment in town centres - with families</td>
</tr>
<tr>
<td>Blue</td>
<td>Start educating people about environmental issues</td>
</tr>
<tr>
<td>Orange</td>
<td>How can we incentivise people not to want so many cars?</td>
</tr>
<tr>
<td>Yellow</td>
<td>T - Communities must work together to find the fairest solution</td>
</tr>
</tbody>
</table>

Strategic decision making where residents have input into policy esp when directly affected. Hard sometimes to understand thinking behind decisions. Participatory budget and planning, eg is Nottingham.
What ways forward could there be that cater for all of these needs?

- Council should appoint a research unit that will study innovative initiatives around the world to find solutions for certain cities who have got rid of cars and have come up with good solutions.

- Involve young people in the decision-making process.

- Neighbourhood 'Buddy' schemes where neighbours shop for each other and reduce journeys. Simple ideas can sometimes be the best.

- We must have a radical review of the policies—of bringing in businesses into the borough which also increases parking pressures and more cars.

- Some people won't stop using their cars but it makes it more efficient for them.

- Air quality emissions and idling needs to be reduced.

- Our strategies should all have a health focus.

- Council seems torn between making money or providing for residents—have 1 agenda, e.g., making parking for longer rather than 2 hours.

- More wardens on the streets to enforce the rules.
What ways forward could there be that cater for all of these needs?

- More transparency and communication around planning decisions so people understand the rationale of decisions.
- Building offices on greenspaces around the Olympic parks - new builds.
- We need to have a comprehensive transport strategy with health and environment at its core.
- Cars should be smart cars and electric cars - parking spaces to be made smaller to encourage smaller cars.
- Car rental schemes outside of city centres.
- Disabled parking stricter monitoring - there is a lot of abuse in this area.
- Spread the resources around the whole borough not just Stratford (for residents).
- Older cars will have to be decommissioned due to high emissions - this is discriminatory.
What ways forward could there be that cater for all of these needs?

- A development that is well connected to the transports system could be designated as car free.
- The biggest cause of congestion is when the stadium - close the stadium down and use it as a car park.
- We should stop free parking permits except for particular groups of people, disabled and the elderly.
- There should priority bays for disabled residents - in key locations or different coloured bays to signify.
- Give residents and advantage for parking than those from outside.
- Create more forums where more voices are heard.
- Subisises for smaller cars / electric cars.
- Safer cycling - more secuurity.
- Park and ride schemes - we could use the stadium as a huge car park facility.
What ways forward could there be that cater for all of these needs?

<table>
<thead>
<tr>
<th>safer cycling routes - deathtrap</th>
<th>Work with external consultants without personal agenda's</th>
<th>bus drivers need to be careful of cyclists</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enforce the penalty laws for the unnecessary car use to local religious facilities and schools</td>
<td>More freight on the railways - look at the whole transport infrastructure and how it can be used to take off non essential traffic</td>
<td>We need to move away from the car, towards cycling or walking. But these alternatives need to be made more attractive.</td>
</tr>
<tr>
<td>P Car clubs allow you to rent a car in the times when you need it.</td>
<td>stop short car journeys</td>
<td>Introduce cycle Rickshaws - develop a local scheme that should be subsidised - or auto rickshaws</td>
</tr>
</tbody>
</table>
What ways forward could there be that cater for all of these needs?

- Learn from other boroughs such as closing roads near schools to stop the problem of the school run.
- Rickshaws for the summer
- Make all buses electric to cope with increasing population.
- Those in charge need to change their mindsets and become more accessible
- Lifts in tube stations - should be in all stations
- Regulated - rickshaws - auto rickshaws - get people on community pay back orders to drive them
- How we communicate. Things like printed material/magazines put the info in our faces rather than focus on social media. Multiple sources of info sharing.
- P - how about the COUNCIL become a version of ZIPCAR, so that the profits can be ploughed back in to the community or at least back to the users (like a cooperative)
- Cleaner streets - rubbish should be visible so it can be collected
What ways forward could there be that cater for all of these needs?

- create more surgeries
- create an app to contact those in charge, councillors etc
- Community service to clean the buses which are too dirty.
- rubbish shouldn't just be dumped - should be fined
- More trees or better use of technology to reduce carbon emissions
- P - car clubs would make better use of each individual car. They would be much more efficient
- get better with technology
- rubbish should be recycled before it goes to landfill
- Get the unemployed to be in service of the area.
What ways forward could there be that cater for all of these needs?

- Private landlords should be more accountable for better housing for tenants.
- More parking enforcement along Greenstreet - and around schools.
- Responsibility of individual and public sector organisations.
- Encourage electric cars by use of solar panels.
- Enforce bad parking and abuse of blue badge.
- More bus shelters for elders and vulnerable people so that they can rest; council should get involved.
- Put pride back into the borough to reduce fly tipping and other things. Self-reliance so not always going to council to fix it.
- Council should make recycling more accessible - eg decluttering.
- P - Bring back conductors! So that people feel more SAFE on public transport.
What ways forward could there be that cater for all of these needs?

T - Newham should encourage TfL to increase busses not reduce them.

flytipping should be prosecuted properly

P - have conductors (or other personnel) present at bus stops too, to help people feel safer

make it meaningful. What does climate change for Newham and how do we change it. Not used to looking at complexity and yet find solutions.

Increase the prices of permits after the 2nd car

P - improved REGULARITY of buses... would help very much because it would bring CONFIDENCE in the system

new private developments - should be part of planning consent to ensure parking for residents and spare spaces for for those around them

P - In Japan there are a lot more people and they don't have half the problems. can we learn from them?

more spaces to be provided by private developers and buiding companies and should come up with ideas
What ways forward could there be that cater for all of these needs?

- Vandalism of cars - too high
- Council sector staff to do research, collecting evidence to respond effectively, coloured tarmac for bike zone great eg of this
- Scratch cars that park badly as punishment
- Create fairer consultations
- P - help people understand what parking controls are for.
- Multi level parking spaces
- Multiple car owners should be sanctioned only three cars depending on household
East Ham – Monday 4\textsuperscript{th} February 2019 evening

Responses from the 3 Rounds

Round 1: What should be done to improve Our Streets, Transport & Parking?

Round 2: Discussing 3 points of view  
1) Streets 2) Transport 3) Parking

Round 3: What ways forward could there be that cater for all these needs?
Our Streets, Transport and Parking Forum

Schedule

6.15pm - The challenges ahead – facts and statistics
6.25pm – Forum guidelines
6.30pm - Round 1: What should be done to improve Our Streets, Transport & Parking?
6.50pm – Looking at results & Roving Microphone
7.05pm - The interactive survey (Polis) - the results so far!
7.15pm - BREAK

7.25pm – Move tables!
   Round 2: Discussing 3 topics 1)Streets 2) Transport 3)Parking
7.40pm – Round 3: What strategies would be fair and cater for all these needs?
8pm – Looking at results & Roving Microphone
8.15/20pm - Concluding remarks, feedback forms
What do you think should be done to improve Newham's Streets Transport and Parking?

- Make sure the pie charts reflect the truth is a T chart
- Support businesses by with parking particularly in the weekend
- Marked parking bays to make parking more efficient
- Fly tipping needs to be reduced as it creates a poor environment
- Elongated bays commercial vehicles
- Zone separations is too small

- We need safer streets, e.g. better lighting. Loitering and drug dealing needs to be removed.
What do you think should be done to improve Newham's Streets Transport and Parking?

- More electrical cars
- Cheaper public transport would make getting around the borough easier.
- There are too many potholes, etc., it makes walking difficult and must be terrible for people in wheelchairs, with buggies, etc.
- Reduction in traffic volume during morning and afternoon around school opening and closing.
- Restrictions to multipal car owners.
- Parking restrictions in Stratford is not long enough 10-12 as commuters are still parking there.
- Recruiting all parking wardens through council not third party to avoid corruption - bring it back inhouse and start from scratch.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Parking can be made fairer - Newham can park for a short time in the whole borough
- Parking enforcement imposed around schools
- Encourage children to walk to school
- As residents nowhere to park, parking on side roads and getting a ticket
- Business needs to be consulted on when the review starts
- People forced to pay for multiple vehicle permits - more flexible solutions for properties and families
- Restriction of age old cars
- 24/7 bus lanes aren't necessary *all the time*, e.g. on Sundays. Peak hours would be understandable but it means there's congestion all the time, even when there are no buses.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Having to buy too many tickets for visitors coming to your home
- A lot of traffic during peak school hours—could there be restrictions during these hours around school areas. Many children live locally and could resolve the congestion.
- More bins in the area to tackle littering
- Environmental issues.
- A review of the parking permits so that they can be used across the borough e.g. East Ham or even the borough.
- Bus lanes should be used a lot more — eases congestion
- Residents should be able to park anywhere in Newham
- It's not reasonable to expect people to pay parking charges when moving between zones, e.g., when buying a pint of milk at a local shop, the parking costs more!
- Travelling with foster child to different areas where she takes a risk to not get a ticket: she's a foster carer working for the borough — wh:30pm Monday to Saturday — can't she get a borough wide permit — she's in ESC area — goes up to 6:30pm
What do you think should be done to improve Newham's Streets Transport and Parking?

- make streets safer for walking - trees cover lights
- Parking restrictions vary across the borough
- more than one car in each household.
- system very unfair, cars being lifted and taken away which is very expensive
- restrict heavy goods vehicles from using side streets
- The parking is unfair. Can only by permits for 6 hours and 10 hours. The parking restrictions are 10.5 hours. How is that supposed to work?
- Oyster style cards for parking
- timing of her zone doesn't make sense - why is it up to 6:30pm in her area - want standardisation of timings across
What do you think should be done to improve Newham's Streets Transport and Parking?

- **We don't need any restrictions for Saturdays. Now that Westham have gone. We want family to be able to visit! Free weekends please!!!**
- **Parking zones should be revisited – it’s lazy thinking. We don’t support people traveling between boroughs. It’s important for mental health to allow visitors to travel in, we shouldn’t just have blanket restrictions.**
- **encourage families to walk rather than taking car for 10 min journey**
- **provide more health interventions**
- **Not able to park outside of your house at night and have to park elsewhere and not safe walking home**
- **bus lane rumford road – tfl and give up the bus lane – use that bus lane for smoother running of traffic**
- **schools – needs to be more than restricted parking around school. Instead there needs to be traffic restrictions**
- **more parking in Gallions Reach – both paid and free – nearer to people’s homes**
- **residents should be able to park out of their zone at least for a few hours – allow residents to park outside the zone**
What do you think should be done to improve Newham's Streets Transport and Parking?

- the system needs to be fairer. why are the zones not equal
- short stay parking around business zones
- I am very concerned about parking. It is £2 per hour! That will put off customers from coming to the shops. Local people cannot park here! What about late night shift workers? There is NO parking system here.
- I travel from zone to zone to visit 95 year old lady - was able to park near a park for 4 hours - my permit only covers one area - roads being dug up is cutting down the parking - problem with not being able to park around the corner - restricted
- introduce bulky wate again.
- cant me back when i go out after 6:30 - extend the time restrictions - penalise people with multiple parking permits
- Controlled Parking Zones are complicated and inconsistent and penalise the residents
- there should be free zones for people to park and go into the shops
What do you think should be done to improve Newham's Streets Transport and Parking?

<table>
<thead>
<tr>
<th>Children bus passes to be scrapped</th>
<th>Shops are losing money and customers as nowhere for people to shop</th>
<th>Make the streets more pleasant and safer to walk - even surfaces, trees. People on the streets could get involved in making their streets nicer - grassroots level engagement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multiple cars - more flexible solutions for properties</td>
<td>Parking signs are not clear</td>
<td>Better consultation with businesses and residents.</td>
</tr>
<tr>
<td>Large vehicles and parking zones needs to be addressed</td>
<td>Gallions Reach - roads are very wide, but double yellow on both sides</td>
<td>Would like more flexibility for parking - would like to be able to park in whole of Newham - pays tax for whole of Newham - doesn't feel like she has to park outside house</td>
</tr>
</tbody>
</table>
What do you think should be done to improve Newham's Streets Transport and Parking?

- better public transport and affordability for the residents
- disabled parking and to be highlighted and planned better
- not enough parking around churches and community centres
- The CPZ's need to be reviewed and simplified - redesign process
- Larger trees - need pruning as they block the light and therefore not safe
- quality of public transports - buses trains
- cycling is not promoted enough
- health and safety aspects for parking when parking gets full and we have to park elsewhere in the evening
- Can we stagger working hours? At rush hour the buses are full and take 10 minutes longer. High congestion levels with 1-passenger cars. Can we campaign to stagger office and even shopping hours?
What do you think should be done to improve Newham's Streets Transport and Parking?

- Too many parking zones
- Beat the street
- Develop a car sharing scheme
- All Newham should be one zone – it breaks down families and communities
- Windsor Park – single yellow lines to be removed – roads are too narrow – two wheels on pavement to be permitted
- Council raking in money from fines. What are they doing with the money?
- Limit the number of cars per household
- Review of the one way system in Manor Park – massive congestion
- Issues around multiple occupancy re. too many vehicles
What do you think should be done to improve Newham's Streets Transport and Parking?

- Children should have to walk to school. They are filling up the buses and it creates a LOT more congestion.
- The idea of dividing Newham into different zones is bad - it divides communities and causes all sorts of problems. We should make it one zone and learn from neighbouring boroughs (e.g. Tower Hamlets 3 hours all zones).
- Parents and teachers should try to encourage children to walk to school.
- Pollution issue - free parking for two hours near her home - people stay in car and keep car running and pollute area - if people don't live in area why are people parking there.
- Need to understand the role of local government - need to facilitate the community - are they use this parking system as income generator - local authority to take of the community as a community.
- The parking review did not take place and needs to take place and did not take place in the summer.
- What about the pot holes?
- 10 free parking tickets for all zones is a good idea - more of this kind of thing would be a start.
- If you have a parking permit for one zone, you should be able to park in another area for a short time.
What do you think should be done to improve Newham's Streets Transport and Parking?

- Houses near to businesses and high street and stations; parking restrictions should only apply for limited periods (am / pm)
- reduce the cost of parking £2 is too much for a short stay
- 30 minutes short stay bays across the borough
- more lockable cages for bikes
- More CCTV because of increasing street crime but need to work in conjunction with TFL
- people cycling on the pavement as do not feel safe on the roads
- disabled permit parking – the park in the resident permit and not in their own square so they get extra parking space
- Car parking –
  - 8–6:30 in her area and another area is 10–2 (canning town) - would like to understand why there’s a difference
What do you think should be done to improve Newham's Streets Transport and Parking?

- Public transport generally good
- There needs to be more half-hour and 1-hour parking possibility.
- Better bus links around the borough
- Inconsistency in the borough makes things too complicated. Stratford, Beckton, East Ham - they’re all different rules. It’s anti-people and anti-business and anti-friendship.
- Parking zones should be more consistent
- Need more cleaners to clean the streets
- DLR more frequency during rush hours morning and evening
- Car spaces that are now suspended on each road for over a month. No explanation from council
- Parking on drop curbs and yellow lines is not allowed however this is a massive problem - no wardens
What do you think should be done to improve Newham's Streets Transport and Parking?

<table>
<thead>
<tr>
<th>Suggestions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus stops aren't safe - they could be better positioned so they're not road facing, etc.</td>
</tr>
<tr>
<td>More loading and unloading bays on every street.</td>
</tr>
<tr>
<td>Pot holes - need repairing. Road improvements</td>
</tr>
<tr>
<td>Should have half hour paid parking options</td>
</tr>
<tr>
<td>Thinks 6:30 pm in the evening is ridiculous - it's affecting me - daughter doesn't visit any more - restriction on number of permits per month</td>
</tr>
<tr>
<td>Households with multiple cars take up all the parking</td>
</tr>
<tr>
<td>Easy access for the disabled</td>
</tr>
<tr>
<td>4 zone - station zone - extend four zones will solve problem</td>
</tr>
<tr>
<td>N551 route to be daytime also</td>
</tr>
</tbody>
</table>
What do you think should be done to improve Newham's Streets, Transport and Parking?

- Utilise public spaces on public realm e.g. community centres.
- Some zones get more privilege than other zones, there must be more consistency between zones. Even if some difference is needed for different kinds of zones, there should be a much higher level of consistency.
- Mini cab drivers on the high road - I can't park on my own road.
- Street cleaning needs to be thorough, pick up all the bits of rubbish.
- What is the purpose of permit parking - really wants to know - is it to stop outsiders parking?
<table>
<thead>
<tr>
<th>S: 4 people in 1 car should be able to use bus lanes (as per Los Angeles) - would be a good start to reduce congestion</th>
</tr>
</thead>
<tbody>
<tr>
<td>T: 1 hour off and on ticket on buses has been good idea</td>
</tr>
<tr>
<td>t: we should have connecting links to rail network and particularly the crossrail</td>
</tr>
<tr>
<td>more cycle lanes - links to the school</td>
</tr>
<tr>
<td>Better road layouts and traffic lights need to be managed in ways to improve traffic flow</td>
</tr>
<tr>
<td>T: increase bus frequency and trains otherwise don't see point of trying</td>
</tr>
<tr>
<td>t: a lot of bus stops, missing bus stops Eastham station</td>
</tr>
<tr>
<td>more people moving into flats won't be allowed to use street parking so it won't have an impact</td>
</tr>
<tr>
<td>S: Newham is a drive through for commuter traffic</td>
</tr>
</tbody>
</table>
Specifically for the one topic you've been given. How do we improve...?

School areas - Brampton Manor school - people are parking to drop high school children when it is a road used by ambulances - should be a parking free zone unless have a disability

S: Better public transport would reduce the need to use cars - more frequent buses, more affordable, more cycle lanes

T - specific bus for schoolchildren like in the US to lessen load on the buses for others

would like to have proper facts re: more car owners - feels that it's propaganda

T: reduce car travel by encouraging cycling

t - air pollution, we have more electric cars, TfL countdown system

p - alternative transport during peak periods

Don't need to be dropped off when secondary school but no parking zone would displace traffic. However if had to walk so far then they might be persuaded to walk

S: plant trees and replace old trees, more greening
Specifically for the one topic you’ve been given. How do we improve...?

S: Newham has 500,000 pot holes – the most in the country! We need to fix the infrastructure, it’s costing so much in legal fees and pay offs. Use the money to resurface the roads and fix the problem up-front!

S: Streets are unsafe due to open drug dealing - need more CCTV

p - boris bikes

p - more wardens outside schools

School bus - picking up and dropping off point.

feel that there’s illegal parking on double yellow lines - not enough parking attendants

using public transport lengthens journey - can be as long as walking

p - better cycle routes
Specifically for the one topic you’ve been given. How do we improve...?

- S: Zebra crossings should be replaced by pelican crossings
- T: Is it a good thing for every child to have a pass? Min distance to travel for child to qualify for free pass like before
- P: Penalise households with more than 1 car
- S: It’s too easy for people to dump rubbish on the streets, they know it will be collected
- Better transport system - better routes
- S: Small public realm enhancement - trees in concrete areas
- It seems like common sense that there will be more car owners - lots of new flats being built - people will be given permits - disagreement in the group about this point
- Walk to school initiative. Paper people outside school to stop people parking
- S: Road signs and road markings should be clearer, particularly around schools.
Specifically for the one topic you've been given. How do we improve...

- **p - school bus scheme**

- **S Reflective white and yellow lines would improve safety (reflective paint)**

- **S: Aggressive drivers - one way system makes it difficult to park**

- **T - school bus passes to be governed by the school who then know who really needs one based on distance travelled**

- **S: closing road for specific time for play. Grassroot campaign**

- **Why should everyone be encouraged to take the bus.**

- **S Puffin crossings!**

- **Bring in free transport for everyone**

- **T - separate school bus and not every child qualifies for a bus pass so they walk more and congest buses less**
Specifically for the one topic you've been given. How do we improve...?

- **t** - sometimes 3 buses in one area - 104, 2474 101 - going same direction and same time, and they come together

- **p** - alternative transport links during peak periods

- **S** Pavements need fixing - there are so many problems with pavements, I've even broken shoes!

- **S** People in parked cars, idly parking and fumes polluting the area

- **t** - children walking to school, parents to encourage kids to walk to school

- **T** - just in time scheduling when buses get really full then adjust scheduling. We are sure they know when it is peak.
Specifically for the one topic you've been given. How do we improve...?

S: There's a lack of enforcement about cyclists going on pavements - it's really dangerous. I've nearly been run over with my kids a few times.

t - cold buses and slow

Bus routes to be live regulated depending on usage

T - make sure Newham collaborates with Mayor of London air pollution strategy

Don't like going out in the evening in car because will get back and find someone in parking space

T - roads outside bus stops are damaged often

T - ifford to eastham, takes as much as walking, need to improve speed

S: School children are littering the streets - chicken and chips boxes for example - why are we not teaching our children better - education

Should restrict car permits per households
Specifically for the one topic you've been given. How do we improve...?

- new flat owners not allowed car parking permits - disagreement about this amongst my table - would like to understand what's going on
- S: too much rubbish being dumped in the streets and corners
- t: very fast roads, growing bigger, bus lane is empty, people are kewing for half a mile, better use of bus lane

- S: Traffic lights should be looked at - they're not joined up so there are places where there's congestion due to the lights holding people in the wrong places. It means loads of unnecessary emissions and longer journeys.
- p: heavy good vehicles redirected

- t: cheaper public transport, car is cheaper
- If you have more than one car then should not be allowed to park apart from for legitimate reasons
- S: One way systems would reduce traffic hotspots and create better air quality.

- T: need enforcable regulation regarding cyclists re use of helmet and lights and high visibility clothing and insurance so safer on the roads.
Specifically for the one topic you’ve been given. How do we improve...?

- Should have more carparks for residential zones: multi storey or underground parking
- Times of bus lanes to be reviewed – especially with move of WHU - Barking Road
- Enforce current legislation for cyclists
- Deliveries during specific times
- S We need more bins!
- S We need more benches and better street furniture, and better accessibility.
- Parking permits were introduced to prevent parkers from outside the borough – not to reduce car ownerships
- S: repair broken paving stones, elderly fall over
- T - broaden the roads, future roads make them 3 line and better and more flexible use of bus lanes
Specifically for the one topic you've been given. How do we improve...

S Better lighting, better policing (there are too many strange people hanging around).

Little Ilford lane - congested zones - re-visit the road layouts

S Betting shops are bringing anti-social behaviour to the streets.

T - insurance for cyclists obligatory. Drivers have to be insured.

should be free parking for Newham residents

S: Continued community forums. All stakeholders need to be consulted.

t - hybrid cars and more electric cars, more car charger

p-co-ordinated road works e.g. water one week, gas another week

should be underground parking for new developments
Specifically for the one topic you've been given. How do we improve...?

S: Better enforcement!

T: More security for bike to reduce thefts, raise awareness

Pollution can put people off cycling and walking

Gallings reach - 15 minute walk to the parking zone, a lot of double yellow lines which could be parking permit area

One zone for Newham

S: Businesses are suffering

S: More cycle lanes so that people want to cycle

t - incentive to children cycling to schools

More short term parking
Specifically for the one topic you've been given. How do we improve...?

P - people in east ham don't care about the environment - they are going to still drive
What ways forward could there be that cater for all of these needs?

- Group taxi rides at a station. Taxi declares where they are going
- Get rid of all parking zones!
- Increase the charges for cars after 1st - i.e. £200 for 2nd
- Limit the amount of cars per household as a blanket rule
- Promote walking - at GP surgery and other public service. Add stats around benefit.
- Variable zones
- Safer greener streets to increase walking
- Council should think in terms of household 1 car only and the second car should pay more - specially where there is little room
- Car pooling if you have to use a car to reduce car usage
What ways forward could there be that cater for all of these needs?

- Visible police officers
- Increase awareness of car pools and car sharing: zip cars and car enterprise should be increased
- Stop illegal use of blue badge
- So many properties are being built, why are solar panels not being installed?
- Better lighting would encourage people to walk and use public transport
- What’s happening with the homeless people in East Ham
- Better and cheaper transport
- Parking worked during the Olympics - let's do that again!
- Make wider roads so more people can park
What ways forward could there be that cater for all of these needs?

- More street cleaners
- Hoppa Cab idea - 6 seater that went on set route that you can hail along that route like in Belfast.
- Cheaper public transport especially for families - would stop people going in cars
- One way east bound and one way west bound Glaston avenue
- More CCTV deterrence
- Completely restructure East Ham town centre
- Limit cars on smaller streets
- There should be a bid to increase car sharing - a car per road so street can share and book it out - range: cars and vans - car clubs are around Newham but should be increased
What ways forward could there be that cater for all of these needs?

- Reduce size of buses on certain routes to lessen congestion. Use cabs more.
- Parking zones has meant fewer people using the high streets, so quality shops have moved out and now it's just fast food, betting shops and pound shops. Fixing parking could fix these wider issues too, by encouraging people and quality shops back.
- more parking around community centres and religious centres
- more investment into street furniture, parks, roads, makes people feel safe and what to engage in the community
- more parking in Green Street
- Parking system should allow people to park for short periods of time to enable people the convenience of accessing their local highstreet
- Car free days
- Does the council take into account parking when new developments are built?
- Parking free zones around the school
What ways forward could there be that cater for all of these needs?

- Secure cycle racks around the area - residential areas, near stations, shopping
- Invest in local areas so people want to spend time there. Better shopping facilities, better social facilities, safer streets, no betting shops...
- Glaston area - from single road double side parking - some of the buses damage the cars, some drivers very rude
- Big developments don't have the parking that they need - developers like car free developments as they make more profit
- More parking spaces in east side of borough for people to visit local shops - ie high street north
- Free parking for hospital staff
- Stop trend of building high occupancy buildings on small sites. Like former West Ham Stadium
- Residential road - should not issue permit for big vans and lorries
- Bring back trams on main roads and more walkers on side street
What ways forward could there be that cater for all of these needs?

- Traffic calming measures
  - Disabled ways - sometimes somebody else cancels there - when you call the council you cannot reach anyone, should be 24 hour service

- Buses for school kids, buses for pushchairs, buses for older people

- Too many cameras and humps on the road

- Take the bus pases away from the school kids to encourage them to walk!

- More facilities at leisure centre, specifically equipment for older people

- Cleaner streets encourage positive behaviours. More communities look after their area

- Cycle highways have improved the roads - can we have a cycle highway in the local borough

- Freshen up the Greenway and add outdoor gym to it to encourage use and walkers.
What ways forward could there be that cater for all of these needs?

- Residents need to be heard - local communities need to be supported. This is a poor borough that needs to offer more support for its people.
- Public transport should be the cheapest option to encourage people to use it more! Accessible, cheap transport.
- Newham Resident Talks - that is multi-cultural in what it highlights to encourage walkers.
- cyclists should not be on the pavement
- DLRs need to be more regular
- if we improve schools in the area people won’t travel so far to use schools
- alternative ways of pay and display other than app - mobile phone needed
What ways forward could there be that cater for all of these needs?

<table>
<thead>
<tr>
<th>Infrastructure to facilitate the needs of the community</th>
<th>Trains have been made longer but reduced the frequency - need to increase frequency</th>
<th>Sunday both side parking, Barking Road, every weekend take 15 min to get out - both side only in curved parking, allow 2 cars to park</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residents to take on responsibility</td>
<td>Get rid of taxis and Uber!</td>
<td>Buses - need more ventilation and cleaning to make it a pleasant experience</td>
</tr>
<tr>
<td>Less pollution, fresher air</td>
<td>More youth centres would get kids off the streets and doing better activities</td>
<td>Big lorries that come for delivery are not allowed to turn in high street but in local roads, make entry different to avoid this</td>
</tr>
</tbody>
</table>
What ways forward could there be that cater for all of these needs?

- Use unused land for temporary car parks
- Improving high streets so people shop locally and walk there
- Accept people into Newham who are longer term who care more for the environment and committed to keep it clean
- People with special roles should be given exemption to park everywhere e.g. foster carers
- Newham presents unique challenges and these need to be considered when targets are being set regarding London wide initiatives
- More events like this to get younger people involved!
- School transport officer interacting with the schools from an early age
- Should have school buses provided to stop children hanging around on the streets
- If parking is cheaper it will encourage people to shop locally
What ways forward could there be that cater for all of these needs?

- **dedicated walking routes**
  - Special parking restrictions outside every school during morning and afternoon peak times - would get kids walking, reduce obesity, alleviate congestion...
  - Want to bring good shops locally and more community based not just big shopping centres - would encourage more walking

- **TfL meeting every 3 or 6 months in the council, and police, share their issues**

- **Limit cars by extra fee for 2nd car and fee depends on what car it is,**

- **Travel for disabled school children - should not measure in straight line and be reasonable**

- **Make visitor permit system fairer - the permits should not expire**

- **Vision of only 1 car in a street**

- **look at the problems holistically and not in isolation - Which will help to create positive community behaviour. Building cohesive communities**
What ways forward could there be that cater for all of these needs?

- More Citizens' assemblies that are followed up.
- More parking spaces for bikes
- More education in schools
- CC camera - incidents going on in the high streets - useless, don't use as evidence, stop investing in it, if not used for evidence, why are we spending money on this, lost faith in the cameras, more police in the streets
- All residents get a certain amount of free parking time in other zones eg. 2 hours for visiting people
- More mobile CCTV cameras for hotspots
- Bring back beat the streets
- Belgium - they have a special paving slab for the dog to go to the loo on and at the end of the day cleaned up
- No hanging branches or A-boards for people with sight loss
What ways forward could there be that cater for all of these needs?

| Free oyster cards for our zone - for local buses - for local residents - travel card for your borough |
| heritage and art trails |
| No shared spaces i.e bike and pedestrians |
| Teachers and parents to educate more on walking and cycling and following through on it |
| Free oyster card for local residents only for Newham travel |
| Flyover from Ilford to Stratford |
| Car port away from street, and use local transport, and when you need extra ones, then car pools |
| Empty buildings - night shelters |
| Parking amenstry on festive days |
What ways forward could there be that cater for all of these needs?

- Tougher penalties for fly tipping
- A smart technology system that uses vehicle recognition to allow residents to park borough wide.